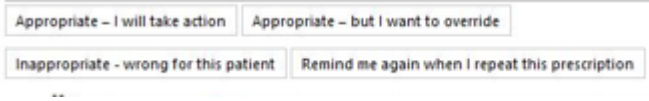
Managing medication safety alerts using Primary Sense™ Desktop

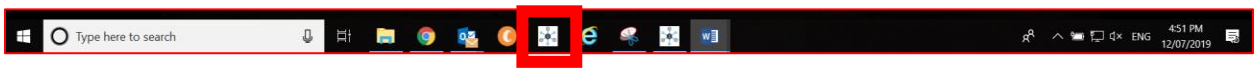
Please note:

- In the alert message, clicking anything but 'remind me later' will switch the alert off for 12 months for the patient, and for any another GP prescribing for this patient.

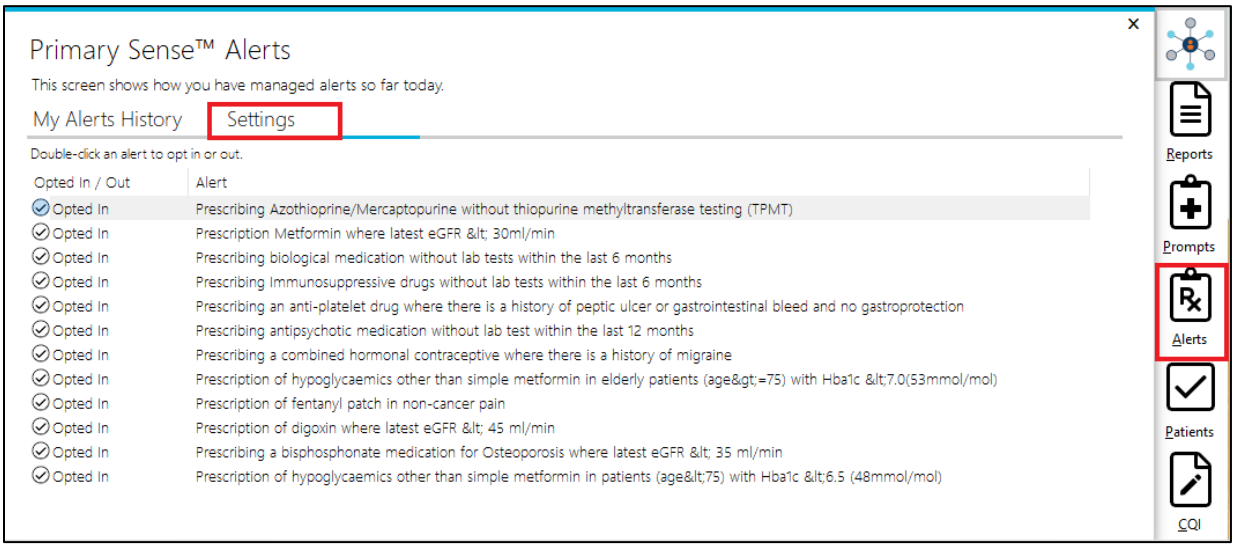


- As a safety net, the "Medication Safety Report" will pick up patients overnight who have met the alert criteria, regardless of whether an alert occurred or not at time of prescribing.
- This report also includes patients with a new result/diagnosis/medication that indicates the patient is at risk after prescribing has occurred.
- Medication alerts and reports do not replace clinical judgement. Alerts rely on coded data, accurate current medication lists, and may fail to arrive due to system issues.

Click on the Primary Sense™ icon on the bottom toolbar to view the Primary Sense™ Desktop

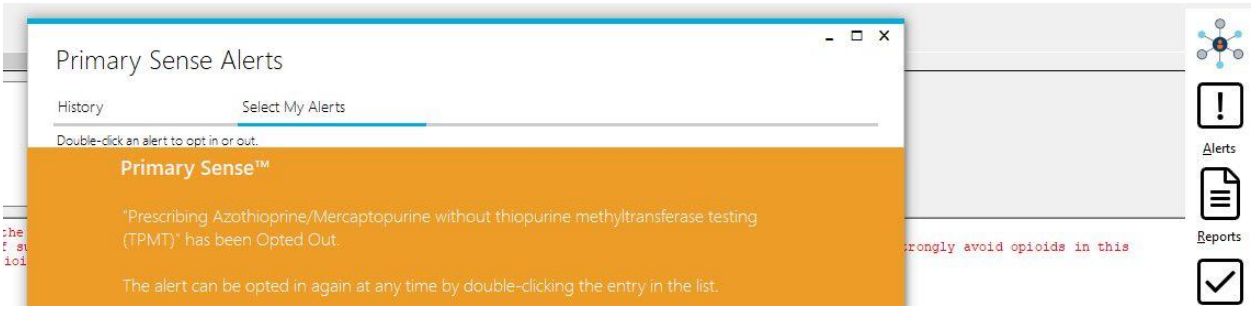


On the sidebar, click on the 'alerts' icon. The alerts you have selected are presented (or click on the report topbar)



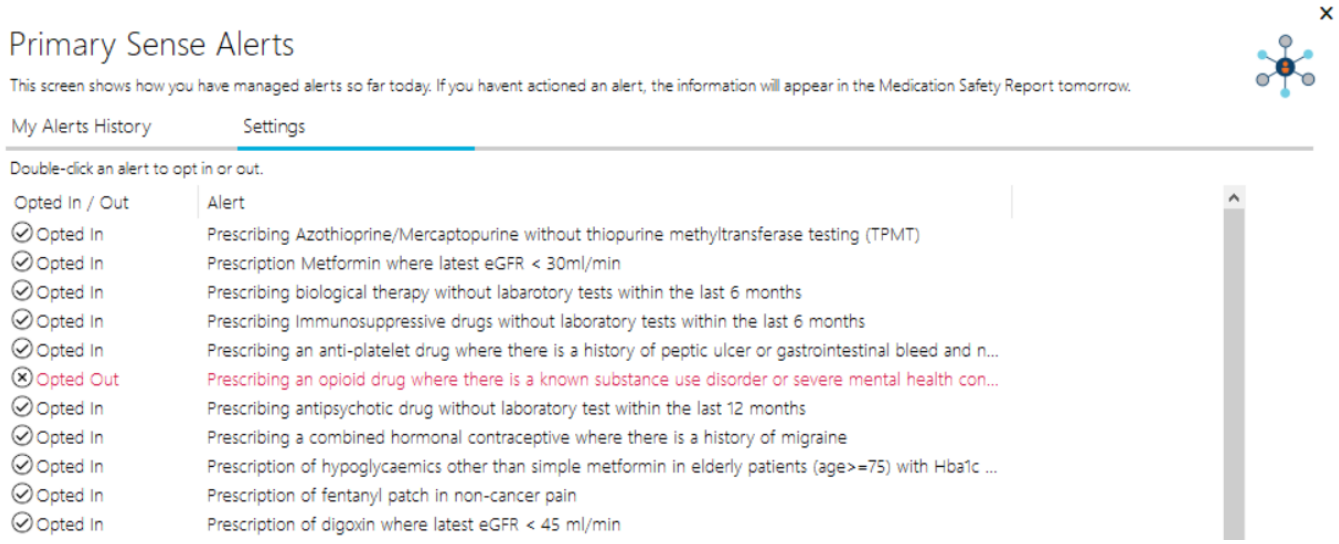
Managing medication safety alerts using Primary Sense™ Desktop

To switch an alert off double click on the title to receive this confirmation



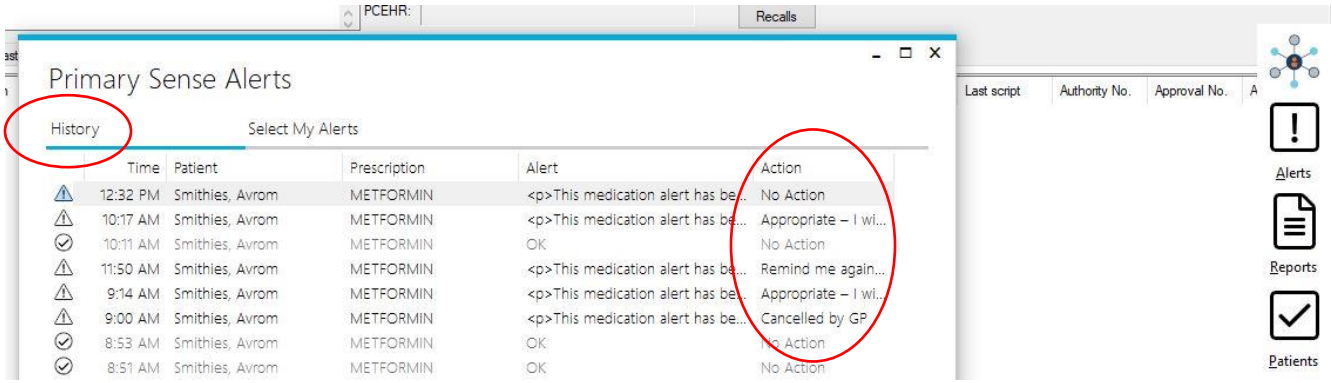
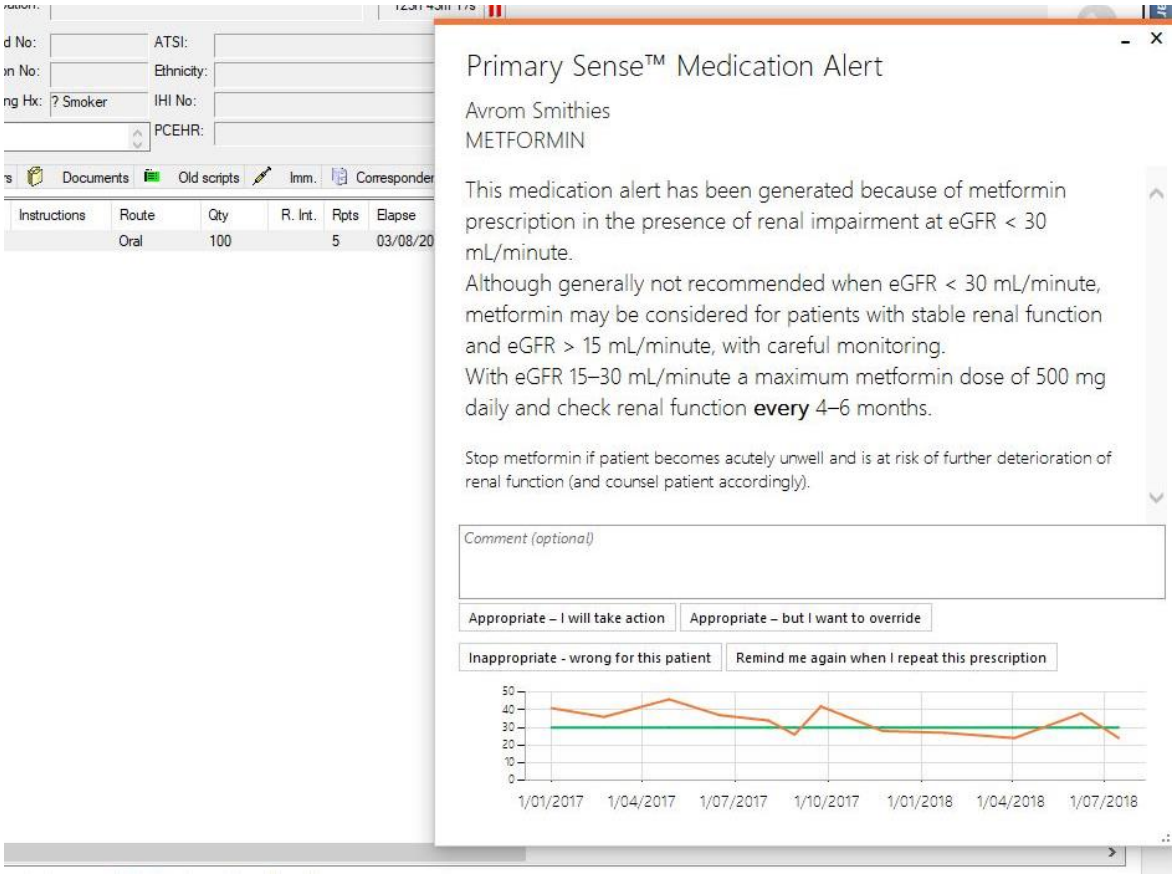
The selected alert to turn off, will now be displayed in RED

Please note: "Prescribing an opiod drug where there is a known substance use disorder or severe mental health conditon" has been turned of for all Primary Sense™ users (even though it may display as "On" at the practice)



Managing medication safety alerts using Primary Sense™ Desktop

Check your alerts history and how you managed the alerts. Logging off will clear the history



Example of an alert. Graphs contain the patient's actual clinical results